

Volunteer

Frequently Asked Questions

When are volunteers needed?

Kansas City Warehouse Volunteer Hours

Tuesday - 8:30 a.m. to 8 p.m.

Wednesday - 8:30 a.m. to 8 p.m. (*Closes at 4 p.m. from Memorial Day through Labor Day*)

Thursday - 8:30 a.m. to 8 p.m.

Fridays and Saturday - 8:30 a.m. to noon and 1 to 4 p.m.

Sunday and Monday - Closed

Topeka Warehouse Volunteer Hours

Tuesday - 1 to 3 p.m. and 5:30 to 7:30 p.m.

Wednesday through Friday - Volunteer opportunities may be available by request.

Saturday - 9 to noon and 1 to 4 p.m.

Sunday and Monday - Closed

Are reservations required?

Yes. Please reserve your volunteer time at www.harvesters.org or call toll-free at 877.653.9516. In Topeka, please call 785.861.7716.

Do you require a minimum time commitment?

Volunteer shifts are two or three hours depending on the activity. Please contact Volunteer Services to learn more about scheduling a tour or service learning activity for your group.

How many people can I bring?

At our Kansas City facility, Harvesters can accommodate up to 200 people, based on availability. At the Topeka facility, we can accommodate up to 35 people, based on availability.

Do you need individual volunteers?

Most definitely! We only request that you schedule your visit in advance at www.harvesters.org.

Can young children volunteer?

Yes! We welcome children ages 6 and older, but do require adult supervision. For safety reasons, **NO children under age 8** will be allowed in the warehouse. Please contact Volunteer Services to make special arrangements for volunteers ages 6 and 7.

- Ages 8 to 11 – 1 adult for every 5 children
- Ages 12 to 15 – 1 adult for every 10 children
- Ages 16 and over – no supervision required

Can you verify service hours?

Yes. Harvesters can verify service hours for non-legal purposes. Please notify staff when scheduling your reservation.

Can you accommodate volunteers with special needs?

Yes. Please let us know about your individual or group's special needs when making your reservation.

Can I bring food to donate?

Please do! If every volunteer brought just one non-perishable food item when they came to volunteer, Harvesters could provide an additional 55,000 meals annually. Check out our list of most-needed items at www.harvesters.org.

Do you have refreshments available for volunteers?

Water fountains and filtered water containers are available in the volunteer break rooms at both facilities. The Kansas City facility also has vending machines with drinks and snack items available.

Can our group bring in lunch?

Yes. You may bring lunch in at the Kansas City facility. For large groups, please let us know when making your reservation. In Topeka, please inquire about bringing in lunch when you make your reservation.

What should I wear?

Harvesters encourages volunteers to wear casual clothing (jeans, shorts, t-shirts) and requires all volunteers to wear close-toed shoes. **Open-toed shoes (including flip flops and sandals) are not allowed.** While the Volunteer Outreach Center is heated and cooled, it is a warehouse environment that is not as warm or as cool as a typical office or home. We suggest dressing in layers in the winter.

Are tours available?

We encourage your group to take a guided tour of Harvesters' warehouse during your visit. Tours must be scheduled when making your reservation.

Can I use my cell phone to call or text my friends while I'm volunteering?

No. To ensure everyone's safety, volunteers are not allowed to use their cell phones while in Harvesters' warehouses. Calls may be made or received in the volunteer break rooms.

Where do I park when I volunteer at Harvesters?

At the Kansas City facility, volunteer parking is available in front of the building and in an overflow lot west of the building, across Topping Avenue. Parking is limited, so carpooling is strongly recommended. Guests should enter through the Volunteer Entrance under the red awning. At the Topeka facility, parking is available on the north side of the building and east of the building, across Quincy Street. Guests should enter through the main entrance with the red awning on the west side of Quincy.



For more information, volunteer@harvesters.org
www.harvesters.org • 877.653.9516